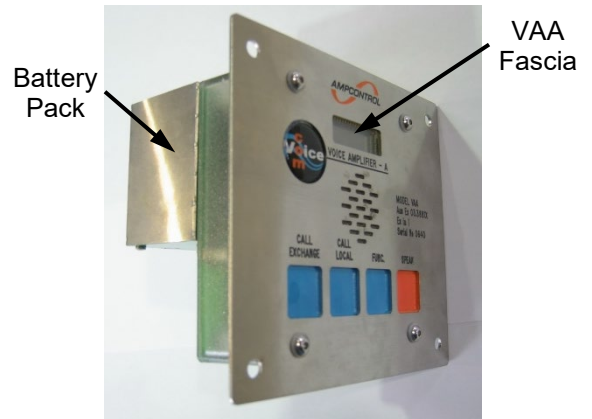


Voice Amplifier (VAA) Product Notification

PURPOSE

This Product Notification is to inform customers that repair support for AUSEx certified VAAs has now ceased. In addition, this document clarifies the correct use of VAA battery packs.

Ampcontrol have been producing VAA's under the ANZEx scheme since 2014. Prior to this, VAA's were produced under the AUSEx Scheme. The ANZEx VAA Fascia was given a new part number as it received new features. The battery kept the same part number as it was identical, apart from an update to the approval marking, and thus was interchangeable. Sale of AUSEx VAA Fascia's ceased at this point, but repairs of AUSEx VAAs were able to continue.



USE OF BATTERY PACKS

Due to obsolescence, a like-for-like component change in the battery pack was required and was subsequently certified in October 2020 as Issue 3 of ANZEx 13.3005X. Since the AUSEx scheme has been phased out, these changes could not be retrospectively applied to AUSEx 03.3881X.

From this point onwards, VAA battery packs (168799) built to ANZEx 13.3005X Issue 3 were manufactured with a label (see Figure 2) to indicate that they should not be used with an AUSEx VAA fascia. This was undertaken to help users comply with the AUSEx scheme. This non-compatibility is administrative only as the intrinsic safety and functional properties of the battery packs are equivalent as assessed during the supplementary process, and therefore pose no technical risk.

The manufacture of batteries built to be compliant with the AUSEx scheme continued for a period of time to support the repair of AUSEx Fascia's that remained in service. These batteries do not have a warning label as shown in Figure 1.



Figure 1 – AUSEx/ANZEx compliant battery
Can be used with all VAAs Fascias



Figure 2 – ANZEx compliant battery
Shall only be used with ANZEx VAA Fascias

DISCLAIMER

While every effort has been made to assure the accuracy of this document at the date of issue, Ampcontrol assumes no liability resulting from any omissions or errors in this document, and reserves the right to revise content at any time.

FUTURE AUSEx VAA REPAIRS / OVERHAULS

All AUSEx VAA Fascia's received for repair/overhaul will be repaired by replacement with an ANZEx VAA fascia.

Note: New sales, repair, and overhauls of ANZEx approved VAA Fascia's and battery packs will continue unaffected.

ITEMS IMPACTED

VAA's manufactured under the certification AUSEx 03.3881X are affected. The part number impacted is listed in the table below.

AUSEx VAA Part Number (superseded Version)	
101177	S/ASSY VAA PNL MNT IS AUSEx

AUSEx VAA Fascia's can be identified through the markings on the front of the VAA as indicated in figure 3.



Figure 3 – Location of Certification details on VAA

WHAT TO DO

The battery packs currently in use on AUSEx VAA's should be audited to check if compliant batteries are fitted. Compliant batteries will have **no** warning label as per figure 1.

For reference, VAA fascia with serial numbers less than 5000 are AUSEx.

FOR FURTHER INFORMATION

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