



February 2013

## PRODUCT UPDATES

From the 24th of July 2014, the PM2000 and associated products will no longer be manufactured or repaired by Ampcontrol CSM.

Ampcontrol is committed to supplying modern and technically advanced products that are tested and comply with the latest Australian and international standards. As part of this commitment we have reviewed our product range and determined that we will cease production and support of a number of products.

- The support for the PM2000 and associated components including repairs will cease from the 24<sup>th</sup> of July 2014 for the following reasons:
  - As part of Ampcontrols product life cycle commitment we are attempting to support this Relay for 10 years after end of certification; and certification ceased -- in July 2004.
  - Components required for some repairs are no longer available.
- At this point in time we are unable to source all components needed (for repairs – including specified 'IS' components) , as a result repairs through to your 2014 date will depend on the failure mode found, ie unfortunately we can no longer guarantee the relay will be repairable.
- For customers with MM ATF DCB's certified for PM2000 use only, please contact Ampcontrol for replacement options.

Yours sincerely'  
Terry Brown  
Coal Australia – Product Manager

**AMPCONTROL PTY LTD**  
**CUSTOMER SERVICE**

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### LOCATIONS

NSW – Newcastle | Lithgow | Sydney | Wollongong |  
QLD – Mackay | Moranbah | Brisbane | Emerald  
VIC – Melbourne |  
WA – Perth |  
China | Hong Kong | New Zealand | Russia | South Africa | United Kingdom |