

# Industry Notification Product Alert

**Product Management – Coal Mining Industry Notification** 

IN00007 January 2022

# **Update to PTT Handset**

## **PURPOSE**

To inform customers that Ampcontrol will be updating the Voicecom Phone PTT handset to a new version with a different type of PTT button, now referred to as the PTT Handset Round Button. An image of the new arrangement is provided below. This improves the quality of audio and feel during operation. There will be no increase in costs compared to the outgoing PTT handset.

All new PPT Phones ordered under the current 169893 part number will come with the new round style push button.

All new PPT replacement handsets ordered under the current 170365 part number will come with the new round style push button

# **TARGET AUDIENCE**

Electrical Engineering Managers of Mines with VoiceCom Phone Installations, OEMs and Ampcontrol Engineering Departments.

# WHY ARE WE CHANGING?

Based on customer feedback we are improving the quality of audio, operator feel and robustness of the PTT button.

The original PTT Handset Bar stye will only be available by request.

# **KEY DATES**

The change over will be effective immediately.

# **PART NUMBERS**

Item Number	Description	
169893	TELEPHONE VOICECOM WITH PTT HANDSET	Phone with new version of handset
170365	REPLACEMENT PTT ROUND HANDSET FOR VOICECOM TELEPHONE	New version of handset

# **FIND OUT MORE**

For more information on this Notification, contact Ampcontrol Customer Service on +61 1300 267 373 or <a href="mailto:customerservice@ampcontrolgroup.com">customerservice@ampcontrolgroup.com</a>

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